



strength flexibility innovation

PRODUCT MANUAL

Trailer & Rigid Bodywork

Updated 26.4.10



Normal Use Statement

Your DON-BUR trailer/rigid bodywork is designed, engineered and manufactured to provide years of safe, dependable service. To ensure reliable service, the vehicle must be properly maintained and used in normal service, free from accident or collision damages. "Normal service" means the loading, unloading and carriage of uniformly distributed legal loads of non-corrosive, properly secured cargo. The vehicle must be operated on well-maintained public roads. Gross vehicle weights must not exceed gross vehicle weight rating.

Notice

The descriptions and specifications contained in this manual were in effect at the time of publication. DON-BUR reserves the right to discontinue models or componentry at any time, or to change specifications and design without notice and without incurring obligation and/or liability.

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Message To The Owner/ Operator

Congratulations on the acquisition of your new trailer/rigid bodywork. With proper use and maintenance, your DON-BUR product will give you years of safe and trouble-free service.

In accordance with our carbon footprint policies, this document has been published in pdf format, a widely used format which is easy to store, forward and duplicate. If you require hard copies of this document, please contact the sales department.

This manual will acquaint you with the basic operation and maintenance of your DON-BUR product and highlight important safety information. The information in this publication applies to standard DON-BUR specifications only. All variations cannot be covered in this manual and separate documentation may be provided in the form of detailed manuals or safe system of work instructions. For maintenance and service instructions of 3^d party components, please refer to the component manufacturer's information.

Please read this publication carefully and follow these recommendations. It is also important that you pass this information on to any operators who use these products.

Please do not lose or destroy this valuable reference. If this manual is lost or destroyed, contact your Account Manager for a replacement.

If you have any questions, please do not hesitate to contact your DON-BUR Account Manager.

Thank you for choosing DON-BUR for your vehicle needs.

Vehicle Identification

When contacting DON-BUR, always refer to the VIN or Body Number to obtain parts, repair information and details related to the warranty.

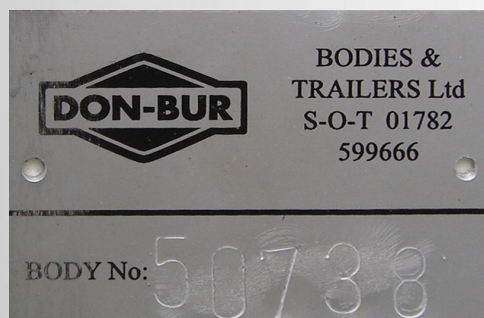
Trailers

The official Vehicle Identification Number (VIN) used for registration and identification purposes, is usually located on the N/S of the main chassis beam, either in front of, or behind the landing legs. This plate also contains information specific to your trailer such as year of manufacture, Gross Vehicle Weight Rating and Gross Axle Weight Rating.

MANUFACTURED BY		DON-BUR	
DON-BUR (BODIES & TRAILERS) LTD		STOKE ON TRENT ENGLAND 599666	
		E.B.S. TESTED	
CHASSIS No	SEPBV38DG7L050993	YEAR	
TYRES	265/70 R 19.5	MAXIMUM WEIGHT Kg	
		DESIGN	G.B.
No OF AXLES	3	GROSS	38000
WHEEL NUT TORQUE Nm	630	AXLE 1	8000
LENGTH mm	13600	AXLE 2	8000
WIDTH mm	2550	AXLE 3	8000
COUPLING CENTRE to TRAILER REAR mm	12000	KING PIN	14000

Rigid Vehicle Bodywork

The body number for Rigid Bodywork is stamped onto a silver plate which is usually located on the front bulkhead.



Vehicle Registration & First Time MOT

Rigid Vehicles are registered by the vehicle manufacturer.

On build completion, all trailers manufactured by DON-BUR (including Draw-Bar trailers) have their details submitted to VOSA for their records (Standard List). VOSA generates a Ministry ID number based on this information.

Please note that, for new trailers, log books do not exist. Upon application for 1st time test, the trailer owner should submit a completed test application (VTG2L) to VOSA.

No registration, log book or related documentation is required from DON-BUR.

Safety & Operation

Hazard Severity Panels

In accordance with ISO recommendations, hazard severity panels are included within this document. There are 3 hazard severity panels which are denoted by the signal words: DANGER, WARNING & CAUTION. The 3 signal words are reserved for personal injury hazards. Choice of the signal word is based upon an estimate of the likelihood of exposure to the hazard and of the probable consequences of exposure to the hazard.



DANGER: Indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury. Safety Signs identified by the signal word DANGER should be used sparingly and only for those situations presenting the most serious hazards.



WARNING: Indicates a potentially hazardous situation which, if not avoided, will result in death or serious injury. Hazards identified by the signal word WARNING present a lesser degree of risk of injury or death than those identified by the signal word DANGER.



CAUTION: Indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury.

In addition to the Hazard severity panels, this document also uses the following standard symbols:



Mandatory:



Prohibition:



General Hazard



General Safety Instructions

- Follow applicable local laws, rules and regulations
- Ensure the vehicle and its components are properly inspected and maintained
- Inspect the vehicle prior to operation
- In the case of trailers, ensure the brakes are correctly adjusted and functioning properly.
- Ensure all lights are operating properly
- Exercise caution when entering or exiting the trailer
- In the case of trailers, ensure that tyres are in good condition and properly inflated
- Ensure that the tractor is properly attached to the trailer
- Visually inspect structural components (i.e. side walls, curtains, roof, floor, doors, kingpin, etc.) for damage and corrosion
- Never operate the vehicle with damaged structural components
- Never operate the vehicle unless you are properly trained
- Never perform maintenance unless you are properly trained
- Repair and/or replace components with the same type of approved parts
- Ensure the trailer is properly secured on a firm, level surface when performing trailer maintenance and inspections
- Make sure to read, understand and comply with all instructions noted on all labels affixed to the trailer. These instructions must be observed to minimise the risk of injury to the driver, service personnel and the general public, as well as to prevent improper service methods which may damage the vehicle or cause it to be unsafe.

WARNING

Use extreme caution when reversing the vehicle and manoeuvring. Be aware of blind areas and personnel or unseen hazards.

WARNING

Never transport people in a trailer.

System & Feature Safety

WARNING

Safety Appliances: Use all steps and handholds with extreme caution. Such components are subject to wear, damage and environmental conditions. Do not use these components unless they are firmly attached and properly maintained. Use extreme caution when steps are wet. Remove ice prior to use.

- Never climb steps that are not firmly attached or properly maintained.
- Use extreme care when stepping on/off trailer steps. Use common sense and only step on supported, non-slip surfaces.

CAUTION

DON-BUR Sliding Suzie couplings: to provide the driver with easier access to the couplings without having to climb up into the space between the tractor and the trailer. Take care to ensure that your fingers are kept clear of the tracks/sliding mechanism.

CAUTION

Shutter: The shutter should push up and pull down with reasonable force. If the shutter requires an unreasonable amount of force to move it in either direction, do not operate it and report it to your line manager. Take care when operating the locking mechanism to avoid finger trapping.

CAUTION

Curtain Poles: when opening or closing a curtain (or when the curtain is left open), take care to ensure that the curtain poles do not pose a danger to yourself or others. This is particularly important in windy conditions.

CAUTION

Buckleless curtains: always ensure that fingers are kept clear of the Buckleless cable and fixings when tensioning.

WARNING

Load Retention: Always ensure that the load is properly secured. Poorly secured loads can result in accidents leading to serious injury and even death.

Load Distribution: Always ensure that the load is horizontally distributed evenly in accordance with the payload recommendations. In the case of Double Decks, ensure that the majority of weight is positioned on the lower deck(s). Failure to do this can lead to poor and/or unexpected vehicle handling (including roll-overs) resulting in serious, life-threatening accidents.

CAUTION

Rear doors: When the doors are open, always ensure that they are secured. Take care when operating the locking mechanisms to avoid finger trapping.

CAUTION

Tail-lifts: Refer to the manufacturers operating instruction manuals.

CAUTION

Landing Legs: Ensure that the landing legs are lowered before de-coupling the tractor unit. When the tractor is coupled, always lift the landing legs before moving away. Keep fingers away from handle joint.

CAUTION

Always wear protective gloves when operating any feature of the vehicle.

WARNING

Double Deck Curtainsiders: The top deck should never be directly accessed by personnel. If this is unavoidable, ensure that harnesses are used to prevent the possibility of falls.

WARNING

Lifting Decks: Always follow the detailed instructions given in the separate Lifting Deck Operation Manuals. Never enter the trailer when the deck is in operation.

DANGER

Articulated Trailer Uncoupling Procedure: Spring Brakes

- Park on flat level ground so that the tractor unit and trailer in a straight line.
- Apply tractor unit parking brake.
- Switch off tractor unit engine.
- Get out of tractor unit cab.
- Apply trailer parking brake by pulling the red park valve knob out (do not touch the black shunt valve knob).
- Wind landing legs down until they come into contact with the ground.
- Stow the landing leg winding handle.
- Disconnect trailer electrics and air suzies, and stow them in their appropriate place on the back of the tractor unit cab.
- Release fifth wheel locking peg security device (usually a dog clip and chain).
- Release the trailer kingpin locking peg by pulling the handle located on the side of the tractor unit fifth wheel assembly.
- Remove trailers number plate and stow in the cab.
- Get into tractor unit cab.
- Start tractor unit engine.
- Release tractor unit parking brake.
- Drive forward slowly until the tractor unit is completely withdrawn from the trailer.

Articulated Trailer Coupling Procedure: Spring Brakes

- Reverse tractor unit to a point just in front of trailer.
- Apply the tractor unit parking brake.
- Get out of tractor unit cab.
- Check that the trailer parking brake is fully applied by ensuring the red park valve knob is pulled out (do not touch the black shunt valve knob).
- Check trailer height relative to tractor unit fifth wheel, adjust as required using the trailer landing legs.
- Stow the landing leg winding handle.
- Check fifth wheel handle is out and forward as required.
- Reverse tractor unit slowly and firmly underneath the trailer, observing trailer rise, continue until a click is heard from fifth wheel assembly and you cannot reverse back any further.
- Drive forward slowly low gear against the trailer parking brake to check that coupling is locked.
- Stop and apply the tractor unit parking brake.
- Switch off tractor unit engine.
- Check fifth wheel release handle is secure.
- Reconnect fifth wheel locking peg security device (usually a dog clip and chain).
- Connect trailer electrics and air suzies. Check that connections are secure.
- Wind up the trailer landing legs to their fullest extent.
- Stow the landing leg winding handle.
- Visually check the roadworthiness of the trailer.
- Fit number plate.
- Ensure load is secure.
- Release trailer parking brake by pushing the red park valve knob in (do not touch the black shunt valve knob)
- Get into tractor unit cab.
- Start tractor unit engine, check air pressure, check ABS indicators, test road lights and check and adjust mirrors.
- Release the tractor unit parking brake and drive off
- After driving off immediately test brakes.

Care & Maintenance



Bodywork Maintenance Procedures

The following items form, but should not be restricted to, the minimum core requirement for all types or trailers and rigid bodywork. Vehicles incorporating features such as hydraulic lifting decks or other complex features will come with a separate manual covering detailed servicing and maintenance requirements.

FAILURE TO CARRY OUT THE RECOMMENDED MAINTENANCE PROCEDURES WILL INVALIDATE ANY WARRANTY CLAIMS.

Where indicated, the following should be done on a weekly basis or at service intervals whichever comes first. Service intervals should be determined by the user taking into account the duty cycle of the vehicle and the servicing/cleaning programme.



Items should be inspected for damage and/or wear



Lubricate (Aerosol)



Lubricate (Grease)

It is recommended that a suitable aerosol type lubricant is used, but where incidental contact with foodstuffs may occur, the use of a food grade lubricant is recommended. It is recommended that suitable lithium based general purpose grease is used.

Curtain Siders



Ratchets/ mechanisms, rollers, tracks, poles, wrappers, buckles & Straps.



Upper tracks



End ratchets and central ratchet/ mechanism (Buckleless only)

Rear Doors



Hinges, lock rods, handles, cam & keepers, door panels, outer extrusions and seals, plastic bushes on hinges and lock rod saddles (ensure that they are intact). Bolted joints/ connections. Re-torque bolts as required and replace any rivets (Rivets must be of an equivalent grade/ strength) that have worked loose.



Springs fitted to the lower end of the outer door extrusions (Flush Doors).



Hinges, lock rods and anti rack washers/ plates.

Shutter Doors





Rollers, tracks, balance springs, cables, shutter door, pull strap and locks.




Rollers, locks & tracks. Do not attempt to adjust the balance spring tension. Seek qualified assistance.

Slide-a-Sides

 Upper and lower tracks, locks and side closure

 Upper and lower tracks


Wheel Nuts

 Wheel nuts should be checked and re-torqued according to the relevant manufacturer's specifications. As a basic guideline, wheelnuts should be checked as follows:


- Before entering service
- After 50 km
- After 150 km
- After 1,500 km
- Every 3 months
- After any wheel fixing removal
- After any brake service

Wheel nuts should always be visually checked by the driver prior to starting the trip.

All Types of Bodywork

 All bolted joints/ connections. Re-torque bolts as required.

DIAMETER/SIZE	GRADE 8.8	GRADE 10.9
M8x1.25	30Nm	40Nm
M10x1.5	60Nm	75Nm
M12x1.75	100Nm	130Nm
M14x2.0	120Nm	140Nm
M16x2.0	220Nm	240Nm
M20x2.5	475Nm	N/A
M24x3.0	820Nm	N/A

 All access devices such as ropes, grab handles, steps, fold-down ladders and footholes.

Report any damage or wear to your line manager immediately.

For DON-BUR recommended lubricants and service replacement parts, please refer to the Parts section in this manual.

Warranty Cover

Category	Component Name	Manufacturer	Warranty Periods (Whichever is achieved sooner)	
			Km's / Hours	Months
BUILD AREA	Chassis		x	60 ^{1 2}
	Superstructure		x	Up to 60 ²
	Paint		x	Up to 60 ^{† 3}
RUNNING GEAR	Axle	▼	500,000 km	36 [†]
	Hub, Bearing & Seal		500,000 km	36 [†]
	Drums		x	24 ^{† 2}
	Linings		x	24 ^{† 2}
	Camshafts		x	36 [†]
	Camshaft Bearings		x	24 ^{† 2}
	Suspension clamping		x	24 [†]
	Air bag		x	24 ^{† 2}
	Trailing arm spring		x	24 [†]
	Shock absorber		x	24 ^{† 2}
	Brake cylinders		x	24 [†]
	Slack adjuster		x	36 [†]
	ABS / EBS	▼	x	24 [†]
	Raise/Lower Valve Kit		x	24 [†]
OTHER	Lighting / Electrics		x	12 ^{† 2}
	Tail-Lift		x	12 ^{† 2}
	Landing Legs		300,000 km	36 [†]
COMMENTS				
The above is our interpretation of individual component manufacturers offerings. Manufacturers warranties may be subject to change at any time without prior notification to DON-BUR.				
Evidence of maintenance in line with recommended guidelines must be provided before any warranty claim can be considered.				
The DON-BUR warranty procedure must be strictly adhered to in each case.				
Faulty components must be returned.				
¹ Structural Warranty				
² Excludes wear, tear and damage: manufacturing defects only.				
³ In accordance with PPG fleetwatch warranty up to five years from date of completion.				
[†] Subject to manufacturers terms and conditions, details of which can be made available on request.				

Warranty Policies & Procedures

If you require after sales service on vehicle bodywork or trailer within the term of warranty please follow this procedure.

1. Contact the warranty department on the following telephone numbers.
01782 599 666 (during normal office hours 07.30-16.45)
07917 574 656 (24 hour Contact)

2. Indicate nature of service or part required and please provide.

Name and address of customer,
Address of vehicle,
Chassis/body number,
Contact name and number,
Part number/description (if applicable),
Delivery address (if applicable),
Any restrictions to access of vehicle,
Order number.

If a part requires replacement, that part must be returned to Don-Bur for the attention of the warranty manager within 21 days with the relevant completed claim form for warranty to be considered, those parts will be held for 21 days and thereafter disposed of.

3. Service or parts will be actioned and an order number issued which must be included in all correspondence. **No work should commence without prior authorisation.**
4. Subject to relevant report the warranty manager will grant or decline warranty. If declined, an invoice will be raised for supply of service or parts following receipt of an order number.

Warranty Terms & Conditions

Any warranty period commences from date of delivery/PDI and includes parts and labour for items manufactured by Don-Bur (Bodies and Trailers Ltd).

Non Don-Bur components offered with a warranty may be extended to the customer.

Faulty parts, vehicles or trailers must be returned to Don-Bur carriage or transport paid, for rectification repair or modification if so directed by the warranty manager.

Claims for warranty must be channelled through the Warranty Department.

Items not covered under warranty

- 1) Damages as a result of misuse, neglect or use for any other purpose than which it was originally designed for.
- 2) Damage caused by lack of maintenance.
- 3) Damage caused as a result of accidents, collisions and any other internal and external impacts.
- 4) Any modifications to the original design carried out without approval from Don Bur.
- 5) Defects caused by operator error and faults arising from third party modifications or repairs.
- 6) Wearing parts or maintainable items.
- 7) Repairs required due to incorrect power supply or connections.
- 8) Warranty does not apply to components supplied by any other manufacturer or supplier.

The warranty does not extend to costs incurred via:-

- 1) Administration charges,
- 2) Van mileage charges
- 3) Environmental charges
- 4) Any third party costs
- 5) Waiting time
- 6) Trailer rental
- 7) Consequential loss

Sapphire Graphics Livery Warranty

1.0 INTRODUCTION

Sapphire Graphics are prepared to offer the following warranty to the purchaser of the livery (hereinafter referred to as the "client" on livery and/or the application of livery by Sapphire Graphics in accordance with the terms of this contract. The Sapphire Graphics warranty (hereinafter referred to as the "warranty") shall cover failures which can be attributable to any or all of the following:

A fault in the printing process.

A fault in the material substrate or loss of adhesion to the application surface.

Faulty surface preparation or faulty application due to poor workmanship.

2.0 THE WARRANTY COVERS:

2.1 Materials:

At all times, Sapphire Graphics use premium grade 3rd party materials that are the best available on the market at the time of production and are most suited to the job to which this warranty applies.

Any/ all material warranties herewith are provided on an underwritten basis (where provided) where the material suppliers are the underwriters. Sapphire Graphics will make available full copies of supplier warranties and application recommendations which will form part of this warranty.

Vinyls used are of a particular type that bond themselves to the application surface, making it difficult for them to be reasonably removed.

Vinyls for application onto obstructed solid substrates can be applied around a variety of uneven elements. It is sometimes impossible to perfectly stabilise the vinyl due to the degree of complexity of the recess or substrate and the vinyl may lift away from the corrugation. Accordingly; any recessed areas must be discussed at the time of producing visuals to decide upon the best course of action to take.

Where there is evidence that loss of adhesion of the livery substrate to the vehicle application surface has occurred on an area greater than 20% of the total liveried area, and it can be demonstrated to the reasonable satisfaction of Sapphire Graphics that such adhesion failure is due to a material fault within the life expectancy of the product as defined in paragraph 3.0, the warranty shall cover the proportion of the livery and labour costs defined in paragraph 4.

2.2 Print (where applicable):

Inks are solvent based, ensuring that they are bonded to the application surface whilst printing occurs.

A liquid laminate clearcoat is also applied to protect the print from UV-rays, superficial scratches and reasonable/ normal weather conditions.

Both printing and clearcoating processes are warranted for the life expectancy of the product as defined in paragraph 3.0.

2.3 Livery Application (Vinyl decals where applicable):

Where livery is applied by a 3rd party, Sapphire Graphics can only warranty the material and print, provided that it can be reasonably demonstrated that all application and care recommendations have been followed.

Where Sapphire Graphics have applied the livery and there is evidence to support that poor workmanship has led directly to the failure of adhesion of the livery substrate to the application surface, the warranty shall cover the proportion of the livery and labour costs defined in paragraph 4.

3.0 LIVERY TYPES:

3.1 SIGNWRITING ONTO CURTAINS

Ink Type: PVC94 gloss. – Solid colour inks bonded directly onto curtain/ banner material

Life expectancy: 5 years

3.2 PRINTED SELF-ADHESIVE VINYL ONTO CURTAINS

Vinyl Type: Avery Fasflex 3000 digital.

Life expectancy: 5 years

3.3 SOLID COLOUR SELF-ADHESIVE VINYL ONTO FLAT SOLID SUBSTRATES

Vinyl Type: Mactac 9800 Series

Life expectancy: 5 years

3.4 PRINTED SELF-ADHESIVE VINYL ONTO FLAT SOLID SUBSTRATES

Vinyl Type: Mactac JT5929P

Life expectancy: 5 years

3.5 SOLID COLOUR SELF-ADHESIVE VINYL ONTO OBSTRUCTED SOLID SUBSTRATES

Vinyl Type: Mactac 6500 Series

Life expectancy: 5 years

3.6 PRINTED SELF-ADHESIVE VINYL ONTO OBSTRUCTED SOLID SUBSTRATES

Vinyl Type: Mactac JT5529P

Life expectancy: 5 years

3.7 FULLY-PRINTED CURTAINS

Full colour process print, bonded directly to curtain material

Life expectancy: 5 years

4.0 WARRANTY COVER REIMBURSEMENT

4.1 Without prejudice to the remainder of this warranty, and due to the reasonable natural wear & tear of the warranted product, the following proportional scales apply to the warranty cover in respect of livery and labour costs whether done by Sapphire Graphics or by a 3rd party:

Year 1 - Up to 100%

Year 2 – Up to 75%

Year 3 – Up to 50%

Year 4 – Up to 25%

4.2 The livery and labour costs referred to at paragraphs 3 and 4.1 above shall only include the costs of livery production and application as agreed in advance between Sapphire Graphics and the client in respect of each claim. The warranty shall only apply to the direct costs of rectifying the areas affected under the claim and will not in any circumstances cover any other costs or losses arising from – without limitation – vehicle downtime, loss of profit, loss of business, loss of revenue, loss of contracts, the cost of securing alternative transport or any special consequential or indirect losses of any nature whatsoever.

5.0 CONDITIONS OF WARRANTY

5.1 We believe that all liveries supplied and/or fitted are of a standard that exceeds current usual industry expectations.

5.2 Life Expectancy:

Life expectancy figures are applicable under normal conditions.

Please note that unusual wear & tear and/or inappropriate cleaning methods, will assist in the accelerated deterioration of the livery.

5.3 Cleaning:

When cleaning, particular notice must be given to the detergent mixture and water temperature. Whilst a 25% detergent/ 75% water mixture is common, material supplier recommendations must be followed.

Do not use cleaning products that have abrasive qualities.

In the case of any Vinyl application to a surface, it is always recommended that pressure wash facilities are used. Care should be taken to ensure that the nozzle is of a distance not less than 1m away from the surface to be cleaned and that the jet nozzle is not positioned at an angle less than 60° from the surface (or greater than 30° from perpendicular to the surface).

5.4 Sapphire Graphics cannot accept liability under this warranty:

In the case of vandalism or attempted vandalism.

If the livery is exposed to unreasonable heat.

If it is reasonably demonstrated that any livery failure is due directly to or has arisen from defects or deterioration of the application surface

5.5.1 Sapphire Graphics reserves the right to carry out any/all works deemed necessary in respect of the claim.

5.5.2 The client must provide written notice to Sapphire Graphics of any livery failure in respect of each claim not more than 30 days from the date at which the failure was first noted. Failure to do so may invalidate the warranty.

5.5.3 Sapphire Graphics personnel shall be allowed reasonable access to vehicles in order to carry out checks to verify a claim.

5.5.4 No rectification work may take place prior to Sapphire Graphics having the opportunity to inspect the vehicle/s under the claim.

5.5.5 Any rectification work carried out under the terms of the warranty shall not have the effect of renewing the warranty which shall therefore continue to run only for the portion of the warranty unexpired prior to rectification.

5.5.6 Damage, however caused, (including but not limited to, such damage caused by untreated stone chip damage, accident damage, third party repair work, damage by chemical or atmospheric pollution, spillage or corrosive chemicals or solvents, the incorrect use of pressure washers, a failure to remove contaminants, the use of abrasive detergents, waxes or polishes) is not covered by this policy.

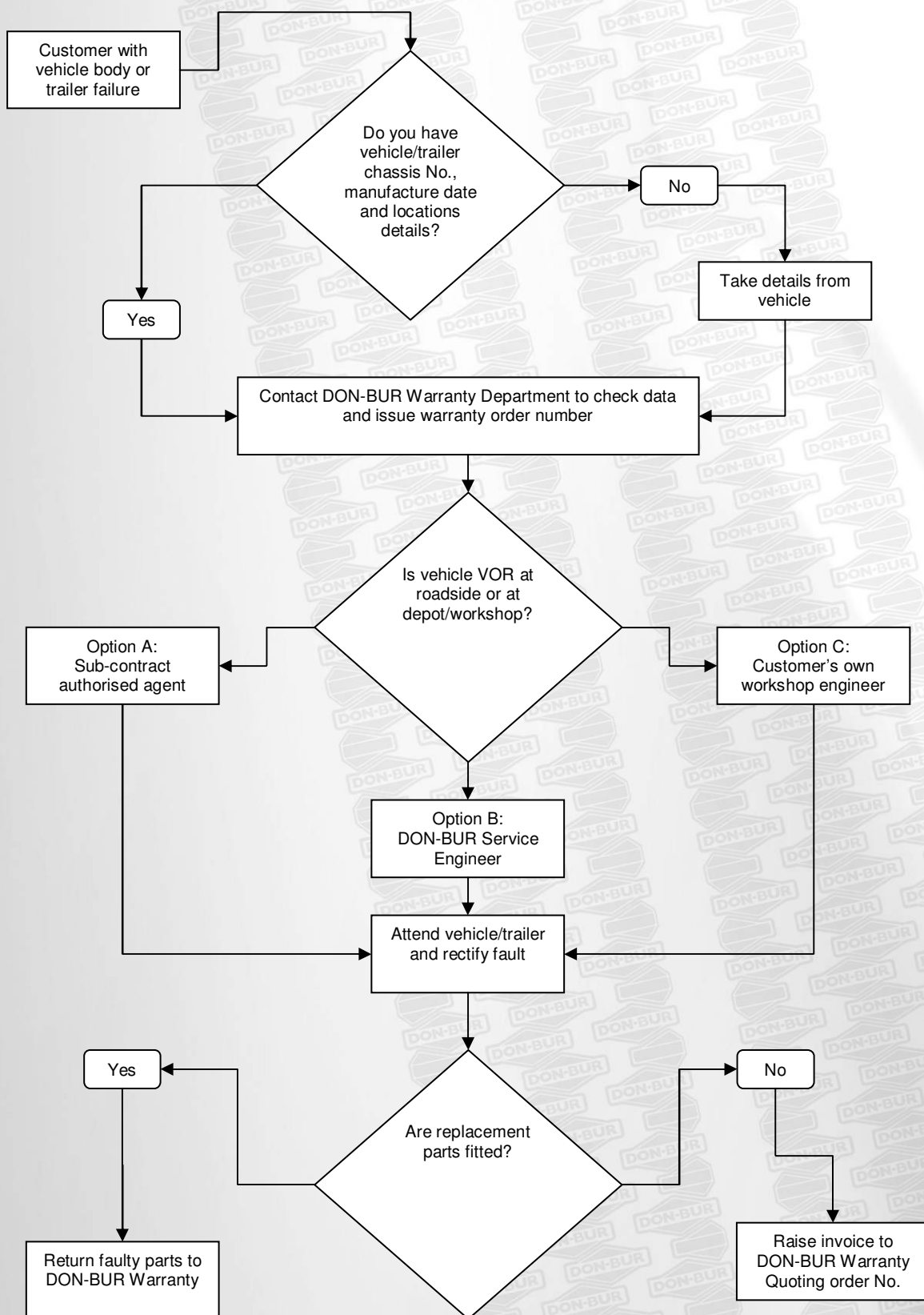
5.6 Sapphire Graphics shall not be liable in contract, tort (including negligence or breach of statutory duty) or otherwise to the client, other than under the terms of this warranty and all other conditions, warranties, stipulations or other statements in respect of livery, whether express or implied, by statute, at common law or otherwise are excluded, save insofar as such exclusion is prevented by law.

5.7 The warranty is not assignable or transferable in the event the vehicle is sold or traded to another individual or company.

5.8 This information is supplied in conjunction with job specific advice/ instruction and does not in itself form a binding warranty.

5.9 This warranty shall be governed by English law and the parties irrevocably submit to the jurisdiction of the English Courts

Warranty Process Flowchart





Warranty Claim Form

Order No _____

Customer name and address

Contact name and number

Chassis/body Number _____

Address of Vehicle

Reported Fault

Corrective action

Costs

--

Parts

Total

Labour Hrs @

Hrs Total

Total

--

Repairs Completed by

--

Fax completed form to 01782 597 840 for the attention of the After Sales Manager

DON-BUR Service Divisions

DON-BUR is the only company in the industry to provide a complete “One-Stop-Shop” integrating all product and service requirements within the Group. The Services divisions have significant capability, enabling efficient and rapid handling of single vehicles and fleets alike.

- Feature Retro-fits
- Accident repair
- Chassis Straightening
- MOT Preparation
- Servicing
- Maintenance Contracts
- Refurbishments
- Shotblast/ Paint
- Re-Livery
- GRP Air Management System Manufacture
- Curtain Manufacture
- Cargo Control System Manufacture
- Full Graphic Design and print facilities (Including large and small format)
- Cab Conversion

Finance Packages to suit individual requirements

Enquiries: 01782 599 522

Parts

To order spare parts, Order direct from:

DON-BUR PARTS DEPARTMENT

Mossfield Road
Adderley Green
Stoke-on-Trent
Staffordshire
ST3 5BW

Tel: 01782 597 844
Fax: 01782 597 843
Mobile: 07818 447 625

Please give the following information (where possible):

1. Your name and location.
2. The chassis number of the vehicle concerned.
3. The drawing number, item number and description.
4. The delivery address and invoice address.
5. Indicate how the parts are to be sent, (overnight etc).

[illegible]

[illegible]